

# Managed Hosting

EVS Professional Services

## Introduction

Many companies spend a huge amount of time, money and effort on ERP selection; examining every aspect, overturning every stone reviewing each dollar of cost. Businesses need to know the return on an investment (ROI) before making one - and an ERP solution is one of the single largest IT investments most businesses will make. Traditional thinking in the IT deployment of the new ERP system has blinded many companies to true ROI opportunities procurement never thought of. Managed hosting of your MAS 500 ERP solution can easily save you tens of thousands of dollars a year in IT, implementation consulting and overhead administrative costs. All the while delivering the ERP solution such that it reduces the inherent risks and liabilities of self hosting an ERP solution.

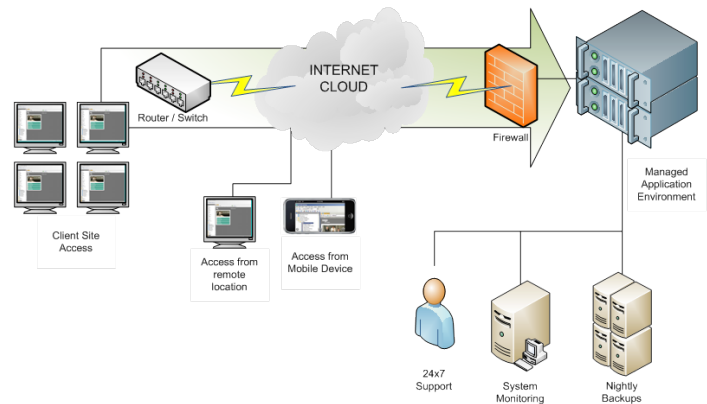
### Do You Know the True Cost of Hosting Yourself?

The true costs of self hosting your MAS 500 ERP is far greater than most businesses account for. Sure, we can apply a qualifiable value to servers, infrastructure upgrades and some soft IT costs. But, how about the costs of backing up your data? What happens if there's a flood, or catastrophic server failure? How much does it cost your business for every hour of downtime...how about a week? What if you lost all of your data? What is the true IT staff (or outsourced service) burden? Do you know how much you're paying the implementation consultants to train your IT staff to run the MAS 500 environment? What does it cost to upgrade MAS in IT time and administrative overhead each time there's a monthly update? Who's monitoring the server for potential ailing failures or capacity issues? Is anti-virus software slowing down your database? Who's performing the necessary SQL tuning to insure your MAS 500 is running optimally? Will that new Microsoft patch bring down your MAS 500 servers? What are the costs in time and IT resources every time you get a new printer and you need MAS to print to it?

These are just a few of the thousands of examples of potential hidden costs and risks associated with self hosting. Certainly the costs or risks don't disappear should your ERP solution be hosted in a fully managed services offering, however, the costs become fixed and quantifiable, the risks are mitigated and liability is shifted, with a complete solution, such as EVS' Managed Hosting Services.



*"IT managers in the US reported more than 60% of their department's time is spent on server management and troubleshooting, while only 27% of their time is spent on strategic / value-add activities."*



### Internet Connected

- Work anywhere your iPhone, desktop, or laptop works, safely and securely
- Easy iPhone gesture navigation to zoom and move around the screen
- Monitor your business in real-time
- Access all your reports remotely
- View MAS 500 and O2 in High Definition



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## *Managed Hosting Services*

Choosing a Managed Hosting provider is never easy and it seems to be risky when your business continuity plans are at stake. We know that the availability of your ERP system and your data is of utmost importance and entrusting your business to EVS is something we take seriously. That's why we have chosen the commercial hosting provider with the industry's most aggressive Service Level Agreement (SLA) to cover the multiple components that keep your managed hosting site up and running.

### Fully Managed Hosting Services Highlights

- Design, implementation and testing of a live, fully managed and dedicated server environment consisting of SQL Server, MAS 500, O2 and terminal services
- Technology refreshes upon renewed contracts
- No expensive equipment to purchase
- Completely managed solution, customers only need an internet connection

### Managed Hosting Environment Features

- SAS 70 Type II certified hosting environment
- 24x7x365 support
- 1 hour hardware replacement guarantee
- 100% network uptime guarantee
- 7 ISP's all entering at different d-marks
- Managed unmetered backups, weekly full, daily differential
- 2 week on-site retention of backups
- Port monitoring service to monitor SQL and network
- Proactive critical security patching
- Managed firewalls
- Diesel generated power backup

*"The typical internal IT critical failure point is business continuity. This is the single quickest way an IT oversight can potentially close your doors forever."*



 **SAS70**  
Completed Type II Audit

